

EBSCONET®

Your subscription management solution

At EBSCO, our goal is the same as yours: to make the management of print and electronic resources less complicated and less time-consuming, so that the content you've purchased is readily accessible to your end users. That's where EBSCONET® comes in.

From all the services you would expect – including the placement of orders, claims and renewals – to the services you deserve, such as on-demand reports, assistance with e-journal activation and registration, and integration with your ILS, EBSCONET delivers much more than basic subscription management.

EBSCONET® is your central source for electronic and print resource access and management. Using this interactive, Web-based system, your library can facilitate the entire subscription management cycle from order placement to renewal while also managing countless other administrative tasks, such as monitoring usage, generating reports and registering e-journals and packages.

EBSCONET's clean interface, easy navigation, 21 languages in which to work and an impressive range of functionalities make it an innovation no library should be without.

Highlights:

- one-stop service platform for managing both print and electronic subscriptions
- warehouse of data to support your orders and to facilitate efficient resource management.

Benefits:

- simplify processes – EBSCONET provides you one place from which to manage your tasks
- save time by delegating tasks to key staff via user authorization levels.



Order, Claim, Renew

- choose from our robust, 300,000 titles-strong title file to create your orders
- retrieve crucial financial data, including copies of invoices in Adobe® Portable Document Format (PDF)
- place claims and check claim statuses
- access the EBSCO Missing Copy Bank® – a free one- to two-year backfile of more than 2,000 popular serials titles
- process renewals by subscriber, fund code/HEGIS or line item.

Gather and Analyze Data

- choose from more than 25 reports, each focused on one of three areas: collection development, serials management or financial analysis
- choose a standard report format, or simply select the data elements in which you are interested, and EBSCONET will provide you with a custom view of your data
- schedule report delivery at a time interval most suitable for you
- to assist you in your transition from print to electronic access, our E-Journal Updates alerting tool notifies you when new titles become available in online format, when new open access titles are added to EBSCO's title database, and more.

Manage your E-Resources

- support e-journal decision-making by identifying publishers' access models and terms of use
- manage and monitor e-journal registration and activation, from licensing steps through access being granted
- evaluate e-journal package options and track changes to package contents.

Simplify EDI

- download EDI invoices; view and download e-mail summaries of EDI invoice files
- upload EDI claims; view and download summary files of claims sent to EBSCO.

No FTP software required. Availability of specific features varies by ILS.

Troubleshoot

- contact information for your customer service representative is never more than a click away
- context-sensitive help screens, accompanied by interactive How-to demonstrations, can be found on every page.