

## Your solution for serials management



Public librarians must now be part technology expert, part material reviewer and buyer, part teacher/trainer and much more. Being responsible for filling the information needs of a diverse range of patrons with a limited budget demands that you be resourceful, thrifty and wise. EBSCO can help. We have been the leader in providing efficient subscription services for public libraries for many years and maintain that leadership role in today's electronic environment through our Web-based tool EBSCONET®. Long the leading tool for helping you manage your subscriptions, EBSCONET has now become the optimal central source for e-resource management and access support.

## We're Available for You

We provide ongoing support through our dedicated customer service teams located in 31 Regional Offices around the world. EBSCO personnel are an active presence at library conferences and within local chapters of library organizations, including the American Library Association (ALA) and the Public Library Association (PLA).

## Highlights:

- manage your complete collection online with EBSCONET®
- order all the periodicals you need, including directories and other continuations, from one reliable source
- access a full yet affordable range of services
- utilize a proven, efficient claiming system.

## Benefits:

- receive resolution to questions and issues during your business hours
- avoid gaps in service and renewal delays due to our efficient ordering process
- receive a Magazine Location List showing titles the libraries in your system order to assist in resource sharing
- save time on shelving and claiming with our inexpensive Spine Labels
- take advantage of EBSCO's in-service workshops and complimentary Web-based training.

EBSCO sponsors the **Small and/or Rural Public Library Service Award** that honors a U.S. public library serving a population of 10,000 or fewer. A plaque and \$1,000 honorarium are presented each year at the ALA Annual Conference to the library chosen for excellent service to its community. Congratulations to Kenai Community Library, our 2007 SRPLSA winner. You could be next! To apply, visit <https://cs.ala.org/PLA/pLAAWARDS/index.cfm>.

## EBSCONET®

EBSCONET, public libraries' top subscription management solution for years, has become the optimal central source for e-resource management and access support. Recent advancements in EBSCONET will not only help you organize your work but also make it simpler, while providing instant answers to commonly asked questions.

With EBSCONET, you've got one central place to manage the process from start to finish. Through our position as an intermediary, EBSCO can provide unique services that prove useful for public libraries in not only solving problems but in helping ensure problems don't arise.

## Continuations and Standing Orders Titles

Consolidate your continuations and standing order titles with EBSCO and gain greater control over annuals, directories and the other continuations you need on your shelves. Once ordered, the publisher will ship the item directly to you when it becomes available, and we will invoice you monthly for all items shipped.

## The EBSCO Missing Copy Bank®

If you're missing an issue of a publication, the EBSCO Missing Copy Bank® (MCB) probably has it on file. The MCB is a one-to-two-year backfile of more than 2,000 popular serial titles. EBSCONET customers can search for needed issues and order them online.

## Claiming System

We can assist with any necessary claims for missing or damaged issues. File your claims through EBSCONET or mail or e-mail them to EBSCO for processing. An interactive Claim Checker® allows you to work claims anytime and provides current publisher information to assist in claim decisions.

## EBSCOhost® Research Databases

EBSCO Publishing is a leading producer of electronic reference databases for public libraries. A wide range of bibliographic and full-text databases is available via EBSCOhost®, our powerful Web-based search and retrieval system. EBSCOhost now offers more than 200 databases, including some of the world's best-known secondary databases.

The following databases have several versions available for public libraries: *MasterFILE® (Select, Elite, Premier)* and *Business Source® (Elite, Premier, Complete)*. Other available databases for public libraries include: *Auto Repair Reference Center®, Book Index with Reviews®, Consumer*

*Health Complete®, History Reference Center®, Home Improvement Reference Center®, Literary Reference Center®, NovelList®, Points of View Reference Center®* and many more.

EBSCO is constantly enhancing its existing research databases, while developing new unique collections. For a list of available databases for public libraries, visit [www.ebscohost.com](http://www.ebscohost.com) and click Public Libraries.

## Serials Catalogs

*Periodicals for Public Libraries* contains information on the titles most often ordered through EBSCO by public librarians worldwide. It greatly assists librarians by narrowing their selection of titles to those most appropriate. An inclusive *Electronic Media Catalog* is available online at [www.electronic-media-catalog.com](http://www.electronic-media-catalog.com) that provides information on titles produced online and in other electronic formats.

## The EBSCO Sample Issue & Book Program

The EBSCO Sample Issue & Book Program includes brief descriptions of available periodicals and books to help librarians understand exactly what they are ordering before placing their order. At library conferences and on the Web ([www.ebsco.com/sibp](http://www.ebsco.com/sibp)), you can review publications, request free sample issues or find more information about titles of interest.

## Spine Label Program

Shelving popular periodicals is easy with EBSCO's Spine Label Program. EBSCO has pre-printed spine labels for more than 2,400 titles. You can also request labels for titles not already included in our spine label program.

## Foreign Language Titles Lists

These free, helpful lists include thousands of periodicals available through EBSCO that are published in Spanish or both Spanish and English, as well as French and German. They are organized by Dewey Decimal Classification to help librarians identify titles by subject areas.

## EBSCO Book Services

EBSCO Book Services, [www.ebscobooks.com](http://www.ebscobooks.com), offers Web-based ordering for millions of book titles, both fiction and non-fiction. Invoicing and reporting options help you manage and track book purchases, while the simple ordering system, fast delivery and competitive prices appeal to users.